



STRONGER COMMUNITIES PARTNERSHIP

Stronger Communities Partnership Board Meeting

Wednesday 21st August 2019

14:00pm-16:00pm

Westgate Plaza, L3 Boardroom

Minutes

Attendees

Councillor Chris Lamb – Elected Member (Chair) (CL)
Phil Hollingsworth – Service Director Safer, Stronger, Healthier Communities – BMBC (PH)
Wendy Lowder – Executive Director Communities – BMBC (WL)
Adrian England – Chair of Healthwatch Barnsley (AE)
Shiv Bhurtun – Strategic Governance Partnership and Transformation Manager – BMBC (SB)
Louise Beaumont – Business Support Officer, BMBC (LB) (Minute Taker)
Dave Fullen – Director of Customer and Estate Services – Berneslai Homes (DF)
Carrie Abbott – Service Director Public Health and Regulation – BMBC (CA)
Jill Jinks – Business Unit Manager Specialist Community Mental Health Services – SWYT (JJ)
John Marshall – Chief Executive – CVS (JM)
Tom Smith – Head of Employment and Skills – BMBC (TS)
Claire Gilmore – Early Start and Families Strat and Service Manager – BMBC (CG)
Chris Mee – South Yorkshire Fire and Rescue (CM) Deputising for Steve Fletcher
Councillor Nicola Sumner – Elected Member (NS) Deputising for Councillor Jenny Platts

In Attendance

Julie Tolhurst – Public Health Principle Place – BMBC (JT)
Tara Ramsden – Team Leader Barnsley Carers Service (TR)
Sam Crowson – Public Health Practitioner – BMBC (SC)
Laura Hammerton – Family Centre Development Manager – BMBC (LH)
Jayne Hellowell – Head of Commissioning, Healthier Communities – BMBC (JH)

Apologies

Gill Stansfield – Deputy Director of Operations – SWYT
Councillor Platts – Elected Member (Councillor Nicola Sumner deputising)
Lennie Sahota – Service Director Adult Social Care and Health - BMBC
Phil Parkes – Area Lead Live Well, SYHA
Jayne Sivakumar – Deputy Chief Nurse, Head of Alliance Working - BCCG

Action Summary		
Item	Action	Responsible Officer
2	BMBC to work collaboratively with SYFR to increase Safe and Well Check referrals.	Wendy Lowder to take away
5	Carrie Abbott to speak to Tracey Turner (who set up the flu vaccination operational group) to see if anything could be added to the picture of flu vaccine uptake.	Carrie Abbott
6	Wendy Lowder is to take away the carers grant funding issue. Phil Hollingsworth/Jayne Hellowell to speak to Tara Ramsden in relation to the impact of the funding to see if there is anything we can do re this.	Wendy Lowder/Phil Hollingsworth/Jayne Hellowell
	Items to be brought back to future meetings	Agenda Item
7	To bring back some tangible evidence in regards to physical activity and mental wellbeing to a future meeting.	(Evaluation Of Wellbeing Services)
8	The board would like to see further details of the data set and how the offer has developed at a later meeting when available.	(Parenting Strategy)
11	LB to move 'Access to Employment – Ladder of Participation' item to November meeting.	(Access To Employment – Ladder of Participation)
1	Apologies and Introductions	
	<p>The Chair welcomed everyone to the meeting and introductions were made. Apologies were received and noted from the above members.</p> <p>The full meeting agenda was noted as a positive as it reflects the amount and breadth of positive work that is taking place.</p>	
2	Minutes of last meeting/matters arising – Councillor Lamb	
	<p>Minutes of the last meeting, 22.05.19, were agreed as a true copy with the following comments made:</p> <p><i>Page 2 - Safe and Well Checks – WL commented that a piece of work is required between BMBC and SYFR to overcome the data quality challenges that have become apparent in this area. These challenges can be resolved by working together; contact in SYFR - Steve Helps.</i></p> <p><i>PH advised that there is some work around systems in sight at present.</i></p> <p><i>The chair noted that there could be greater collaboration in regards to exchange and use of data between BMBC and SYFR and that 6/7 fire related deaths, that occurred earlier in the year, could have possibly been prevented if appropriate data had been exchanged.</i></p>	

	<p>AE advised that this issue will be raised at the care quality board forums. CM agreed that collaborative channels do need opening and would also help SYFR to prevent fire related deaths. WL enquired if there was a more local contact from a prevention point of view with CM advising this would be Steve Fletcher who would then disseminate to station managers.</p> <p>ACTION – BMBC to work collaboratively with SYFR to increase Safe and Well Check referrals.</p> <p><i>Page 6/7 – SYFAB – WL is meeting with the chair and chief officer of SYFAB to explore/review the current funding offer.</i></p>
3	<p>For Information Only:</p>
	<p>3a: Q1 SCP Narrative Report – Phil Hollingsworth</p> <p>The quarterly narrative report is provided for information, to highlight the positive work that is taking place. Case studies are captured to raise awareness and share impact in regards to projects that are currently underway. Feedback/comments are welcome in relation to the projects taking place.</p> <p>AE advised it was positive to see links to Town Spirit with the chair agreeing that the projects outlined in the report give meaning to Town Spirit.</p> <p>The chair enquired about alternative distribution mechanisms beyond the members of the board, with PH advising the information contained within the narrative report is distributed via partners and elected members, with the more local level stories being shared and promoted through individual area social media accounts. This information is also shared at the ICDG which enables distribution across social care partners.</p> <p>WL commented that there are very positive stories contained within the report but it was felt that there is an opportunity to undertake a piece of work around the harder impacts of the work that is taking place and to lift this out at a higher level in the report. After looking at public response on social media, it is apparent that people don't realise who does this sort of work and that BMBC are behind this work. It was agreed that it is about getting the balance right to ensure the correct people are given the right recognition.</p> <p>3b: SCP Annual Plan Refresh – Shiv Bhurtun</p> <p>SB gave an overview of the SCP Annual plan which reports key achievements from the past year, along with assurance in relation to next year's commitments. The annual plan is now complete and SB thanked all members and key partners for their involvement. The plan is to distribute this document in line with the agreed timeline, with an ask of the board to support the document going forward.</p> <p>It was noted that there was previously a commitment to deliver a video alongside the paper version of the plan. This has now changed direction, with the objective of the revised video being to talk more about the impact of the work that has taken place, with a view to sharing the video/an update on this at</p>

	<p>the November board meeting.</p> <p>A discussion followed around the distribution strategy for the annual plan with SB advising that this will be placed onto the SCP intranet site, alongside comms ensuring social media distribution.</p> <p>Following a discussion around when the document will be distributed, it was agreed that it may be useful to wait until after the bank holiday to ensure a higher percentage of people pick the document up. SB is to manage this with comms.</p> <p>The importance of distributing this document to people not just organisations was highlighted with an ask of organisations to forward onto people to enable them to be aware of what is taking place in the different areas.</p>
4	Progress Report – Phil Hollingsworth
	<p>PH updated on some key items within the Early Help Adults section of the Progress report:</p> <ul style="list-style-type: none"> • Live Well Barnsley – this is to be brought back in house and will be improved to become more user friendly. PH advised he would like to improve the metrics around this to look at how many hits are genuine community users as opposed to staff updating the website etc. More intelligence about the use of the site would be valuable. • Age Friendly Barnsley Event – the feedback from this event was positive to see and it was noted that things are progressing well in this area but there is still a lot of work involved in taking this agenda forward. <p>The other key items relating to EHA in the report are part of today’s meeting agenda.</p> <p>Claire Gilmore attended to update on the Early Help Children’s area of the report, advising that performance is in line with expectations. The two key areas of challenge at present are ‘take up of two year old early education entitlement’ and ‘attendance’.</p> <p>Various strategies have been looked at from neighbouring local authorities in relation to the take up of two year old early education. These approaches are being tweaked in response to the unintended barriers in this area.</p> <p>It was also noted that colleagues attended the previous SCP Board meeting to update on work taking place around attendance.</p> <p>The chair asked around issues that are reported on in relation to spiralling costs for nurseries putting on the 2 year old entitlement and enquired if it could be nurseries that are not being as helpful due to this. CG advised it is more cost effective to offer 3-4 year old places and business sense can be seen as a barrier but they are able to shift and respond more flexibly in regards to age ranges. Provision of places is being monitored with this being seen as sufficient for 2/3/4 year olds.</p>
5	Excess Winter Deaths – Julie Tolhurst
	<p>JT provided an update on the multi-agency progress on tackling excess winter</p>

deaths with a look to gain the board's support.

JT gave a background overview and advised this area has been on the agenda for a long time and confirmed there has been a lot of support from partners and Dan Jarvis MP over the years. A successful stakeholder workshop took place in the summer of 2018 to gain support across the system to produce a 3 year action plan.

A summary of the progress made last winter:

- Case workers around the borough have been working to identify residents in fuel poverty, to enable conversations to take place around energy efficiency and switching energy.
- A bespoke service is provided by North Area Council in relation to needs in North area.
- Better Homes Barnsley have installed energy efficiency measures to properties within the borough's private sector.
- A successful Warm Homes Campaign took place Nov 18 to Feb 19 reaching just under 46,000 residents.
- There has been successful collaborative work with BCCG comms team, BMBC and partners to deliver a campaign to address EWD's which leads to a reduction in the pressure on the health system during the winter months.

There is some CCG work to look at aligning bringing care closer to home, utilising the BREATHE services and the Pulmonary Rehab Services, as health issues around these areas contribute heavily to EWD figures.

JT outlined planned next steps (which are highlighted in the report provided to members) and will give some insight into financial savings and what people have benefited from in terms of health.

Questions/discussion:

DF – in terms of the energy tariff element – the council are in strategic partnership with Robin Hood Energy, are there two things working contrary to each other in the approach that has been taken. It was advised that the take up of non Berneslai Homes tenants is low so this needs to be looked at. All empty Berneslai Homes properties are being switched to this supplier prior to being re-let. It may be beneficial to look at the energy tariff and the approach.

JT advised she is happy to have a conversation around this and will speak to Dave Malsom.

WL – could flu uptake figures be collected by areas/wards to see if we could go further in regards to uptake if we adopt a community approach. Can we obtain any more data around locality level. JT advised the data comes from GP practices with the problem being that not all patients live within the area council boundaries. Also many people will have the vaccine at a pharmacy or other outlet that offers the service so these figures would not be included in the data. The GP figures could be looked at but it was pointed out that these would not be definitive figures.

It was advised that there is currently a push around ensuring people take up the flu vaccine offer as it is about care givers being protected, which then, in turn, ensures the cared for person is also protected.

ACTION: Carrie Abbot to speak to Tracey Turner (who set up the flu vaccination operational group) to see if anything could be added to the picture of flu vaccine uptake.

WL advised a note for board members – The Hospital Discharge Service is currently only funded for one year unless extra funding can be secured. Impact and benefits need to be looked at in relation to this.

The chair noted that a lot of vulnerable people are being touched by the safe and well checks with not too much joining up. Where work is being done around falls prevention, workers could ask the question to establish if the person is at risk of fire etc, and vice versa with SYFR workers, establishing if the person is at risk of falls etc.

SM asked if there are any triggers that SYFR crews could look for in their day to day visits; a bullet pointed list of triggers or signs of fuel poverty and information about how to feed this back.

It was agreed that the focus has always been on excess winter deaths but we also need to start looking at excess heat deaths. JT advised there are already discussions taking place around this.

6 Barnsley Carers Service – Tara Ramsden

TR gave an overview of the Barnsley Carers Service:

- The service has recently just passed its first year, with a celebration event being held to acknowledge this. TR advised if any members would like to attend, but are yet to receive an invite, to inform herself or Louise Beaumont.
- The team is made up of 8 staff working alongside 20 volunteers, with 10 spokes based in the community. Regular vision and value meetings take place which involves the volunteers. Some of the volunteers are carers themselves.
- One of the carer support workers is trained in Mindfulness allowing them to deliver in this area.
- The service regularly sends out questionnaires to establish what is going well and what is still required. The move out into the community followed feedback from this questionnaire.
- It was advised that the service would like to tap into 'Incredible Edible'
- Twitter is taking off and the service is receiving referrals through social media platforms, the older generation may not be on social media but families are.
- The service always asked the carers what they would like to see, lots of things on offer have come from carer suggestions.
- The funding for the carers grant has now ceased but the Barnsley Council Carers one off fund is still available, with carers being helped this

way. TR advised the grants have helped carers massively but it also in turn helps the cared for person. The chair noted that this is evidence that a small amount of money can go a long way.

Future Planning – courses that are due to start in October:

- Law and legal matters – workshops around employment rights, housing matters, POA etc, which have been designed in collaboration with Howells Solicitors.
- Carer’s pick and mix course – 6 sessions around the role of the carer. Carers are able to pick the course modules most relevant to them.
- ‘At the end it matters’ – working with Barnsley Hospice to help prepare carers for when the cared for person passes away.

ACTION: Wendy Lowder is to take away the carers grant funding issue. Phil Hollingsworth/Jayne Hellowell to speak to Tara Ramsden in relation to the impact of the funding to see if there is anything we can do re this.

There was a discussion around hidden carers and how they can be found. TR advised the service have tapped into some GP surgeries but they need to look at getting into all of them. It is also about getting people to recognise they are carers and that there is support out there.

AE advised there is a survey of children and YP carers currently underway with a deep dive into this being undertaken. It is hoped by the end of the year there will be something to come back to the board with in relation to this.

Any members that would like to attend the celebration on 11th September to let Tara Ramsden or Louise Beaumont know.

7 Evaluation of Well Being Services – Sam Crowson

SC updated on the present position in regards to Wellbeing services, with the two elements of the service being:

- BPL which offers 1:1/group support with improving mental wellbeing, levels of physical activity and diet and nutrition.
- Area Wellbeing Grants which are allocated to local providers to deliver on the outcomes of the 5 Ways to wellbeing.

In regards to BPL it was advised that the BMI has been set at 25 as opposed to 30 as obesity is one of the highest causes of preventable deaths.

A case study was shared, which will be circulated with the minutes, highlighting positive results from the Barnsley Wellbeing Programme. A discussion followed around evidence of the patient sustaining the results; BPL will undertake follow up calls to establish this information. It was also noted that there is a 6 month wait time for returning to the programme.

BPL have been doing a lot of work with BEST and engaging with GPS to ensure GPs are fully engaged with the service.

All referrals are GP referrals only and the hope is, through targeted work, to build a picture of who isn’t referring. There was an ask from the board to share this information when available with a suggestion to map this against social prescribing.

	<p>It was also suggested that it would be interesting to see some tangible evidence in regards to physical activity and mental wellbeing at a later meeting.</p> <p>Area wellbeing grants are being trialled in a different way in regards to the allocation of monies. Area teams have been allocated a grant on the basis of inequality rather than the money being shared in equal amounts across areas.</p> <p>ACTION: To bring back some tangible evidence in regards to physical activity and mental wellbeing to a future meeting.</p>
8	<p>Parenting Strategy – Laura Hammerton</p>
	<p>LH gave an update in regards to the parenting pathway development:</p> <ul style="list-style-type: none"> • The services provided by family centres aim to support parents in terms of skill to enable them to be the best parent they can be, which in turn supports the best outcomes for children. • The integrated services delivered are for children and young people 0-19 or 0-25 if the young person has a disability. • Developments are underway with significant progress being made over the last 12 months in regards to enhancing the parenting pathway across the service. • There is a significant programme of training underway through collaborative working with the CCG and CAMHS. This has resulted in very positive results in terms of staff training. • A digital toolkit is in the development stage which will lead to a formal launch of the enhanced parenting strategy across the borough. <p>Questions/Comments:</p> <p>The chair asked how this work fits in with work on the Troubled Family agenda, with LH advising that family support workers are well versed in troubled family work, with families being screened and checked for eligibility. Links are also made with Think Family employment advisors with screening taking place and looking at other services that may be appropriate to enable sign posting etc. It was also noted that there is a positive correlation with the service and Berneslai Homes.</p> <p>WL - Do we freely offer online parenting courses? – There is an online license for ‘Solihull’ but this is not being advertised freely, although explorations are underway to establish how this might develop alongside general population licences, with the first area of exploration being ante natal support. It was agreed that it would be positive if a google search could offer this option for people searching for parenting support.</p> <p>AE – Do we have data to back up how many people are being engaged with? - Family centre activity data is available with a self-measuring process due to be launched. There is hope that within the next 6-12 months an extensive data set will be available which will allow the offer to be developed further. It was agreed that the board would like to see this at a later meeting when available.</p>

	ACTION – The board would like to see further details of the data set and how the offer has developed at a later meeting when available.
9	Social Mobility Project – Claire Gilmore
	<p>CG updated on two strands of the Government’s social mobility projects that currently sit within Early Help Children’s:</p> <ul style="list-style-type: none"> • Early Outcomes Fund – Improving outcomes for Speech Language and Communication • Early Years Professional Development Programme <p>Early Outcomes Fund – There has been previous work undertaken in relation to school readiness. The work involved in this current journey will move at pace due to it being a 12 month project. The ambition of the fund is to increase the number of local authorities starting a transformation journey to improve local services to secure good early language outcomes for children. Barnsley are working in partnership with other South Yorkshire LA’s and Sheffield Hallam University, with this partnership being one of only 8 successful bids across England. The project is split into two work streams, being Workforce Development and Strategy Development. The workforce strand will deliver a training strategy and the Strategy development will ensure the continuation of the project beyond the 12 month initial period. The overall focus of the partnership is to improve speech, language and communication outcomes for children across the sub region.</p> <p>Early Years Professional Development Programme – CG advised the role within this project will be a facilitator rather than directly evolving and delivering, as the funding is given directly to the training provider to develop and deliver a comprehensive programme of Continuing Professional Development to nominated CPD champions based in the private voluntary and independent sector childcare providers. This training will then be cascaded to practitioners in Barnsley.</p> <p>These projects support the intervening early help priority and it is hoped that this is the start of positive moulding in terms of the government agenda.</p> <p>The chair asked if there are any indications that the Early Outcome Fund may be rolled over and continued in the future with CG advising that the DfE have not indicated anything further than 12 months at present. It is unknown whether they may review and make the decision to extend if they see evidence of ‘green shoots’ to develop further. There is an expectation to develop our own strategy to take forward.</p>
10	Armed Forces Covenant – Jayne Hellowell
	<p>JH provided an update on the work being undertaken, achievements to date and next steps around the Armed Forces Covenant:</p> <ul style="list-style-type: none"> • There has been a restructuring around key themes, this allows work to be structured around these themes.

	<ul style="list-style-type: none"> • A logo has been redesigned which will appear along with the key themes. • The Barnsley Council website will be changing, allowing all relevant information to be available behind the key themes. • The Armed Forces Day which took place at Penistone Showground was a huge success. There are conversations taking place around the possibility of changing the name from Penistone Armed Forces Day to Barnsley Armed Forces Day, to try and utilise the large capacity of Penistone Showground and attract more visitors on the day. • There is to be a chapter on Armed Forces within the JSNA and JSIA for the first time. There will also be a question within the next census in 2021 around Armed Forces. • Funding of £90,000 has been secured for work around homeless veterans, with 3 areas of development to be put in place; strategy work around 4 local authorities, online learning and seed funding for help for homeless around securing properties for homeless veterans. • The Armed Forces E-Learning package will be available for all to access to enable a constant flow of training. • Approval has now been gained for a Veterans Walkway. Flags will be developed in house and available for veterans to purchase. These will be laid within the walkway and will contain veteran's details. Work is currently underway to establish the criteria for who is able to purchase a flag stone. Yorkshire Regiment are to open the walkway, with a grand opening scheduled. • An app is being developed as part of work with Forces Transition. This app will enable a letter to be sent to a veteran when they leave the forces. The letter is to send a welcome back from Barnsley, along with signposting to relevant services, to help with the transition back into civilian life. <p>The chair and members of the board thanked JH and all people involved in this work for the pace at which things have progressed.</p> <p>It was noted that from February 2020 an ID card is to be issued to help people identify as a veteran when approaching services. JH advised this work is in sight.</p> <p>It was agreed that the E-Learning package can be made available to CVS to add to the sector, which will give the ability to maintain a constant message.</p>
11	Access to Employment – Tom Smith
	<p>It was agreed to defer this item to the November meeting.</p> <p>ACTION: LB to move the 'Access to Employment – Ladder of Participation' item to November meeting.</p>
12	Forward Plan – Shiv Bhurtun
	<p>The items on the forward plan were highlighted to board members, advising that any updates in terms of amendments will be communicated accordingly.</p>

13	AOB
	No other business was identified.
	Date of Next Meeting
	Thursday 21st November 2019 14:00pm-16:00pm Westgate Plaza, L3 Boardroom

DRAFT